

URBAN MUNICIPAL

CAS ON HW V75

AS6

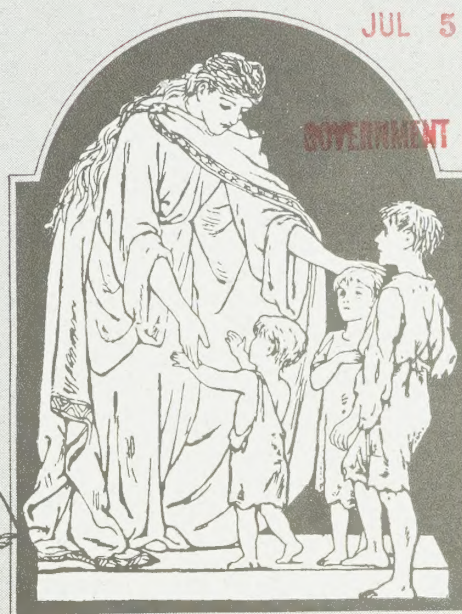
1995

Children's aid society of hamilton-wentworth

URBAN MUNICIPAL

JUL 5 1996

"We protect the little ones"



GOVERNMENT DOCUMENTS

1910



1934



1912



1899



1967



1974

1995 ANNUAL REPORT

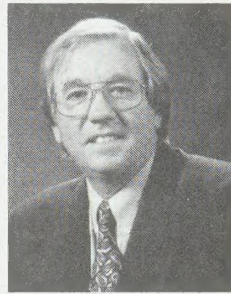
100 YEARS FOR CHILDREN

1894 ~ 1994

THE REPORT OF THE PRESIDENT AND MANAGING DIRECTOR



*Renate Davidson
President*



*Sylvio Mainville
Managing Director*

THE BUILDING PROJECT

The Society's offices were relocated to 50 Lisgar Court (the former St. Jean de Brebeuf High School), in June of 1995, in preparation for the commencement of the Building Improvement Project. Construction crews began renovations and the retrofitting of our existing structure on Wentworth Street South in December and are expected to complete the entire project by late summer of 1996. The Society would like to thank all staff, board, foster parents, volunteers, clients and the community at large, for their understanding and cooperation during this time of transition.

BUDGET

The Society's 1995 Service Plan submitted to the Ministry of Community and Social Services detailed our Child Welfare service delivery programs for the year and included a funding request of \$10,710,526. This request factored in our continuing obligation under Social Contract Legislation and estimated the impact of the Expenditure Control Plan. Our funding request for the Alternate Care Program (\$178,323) was submitted separately following prescribed procedure.

Part way through 1995, the provincial government announced significant funding reductions to virtually all areas of the broader public sector. The Children's Aid Society learned it would have to absorb a 1.25% reduction for 1995 and prepare for a 5% reduction during the 1996 fiscal year. These reductions were to be in addition to the nearly 2.5% imposed during prior years. Through the service planning process, the Province of Ontario approved \$10,600,459 for the delivery of mandated Child Welfare Programs by this Society - a substantial reduction from our original funding request.

The Society completed 1995 with a current year deficit of \$245,888. A substantial portion of this (\$173,916) was due to the temporary relocation of the Society during 1995 and Area Office permission had been received to fund this expenditure from prior surpluses. An application under the Contingency Funding Review process has been made for the remainder. The Society is confident it will receive additional funding support through this process.

HUMAN RESOURCES

Sweeping changes in human resources legislation during the latter part of 1995 in the area of Labour Relations and Employment Equity, meant that key initiatives identified as priorities would have to be reconsidered. Notwithstanding these changes, in 1995 management and C.U.P.E. Local 3042 successfully negotiated a two year collective agreement using a single team bargaining approach. The Society's administrative/clerical group also joined C.U.P.E. this past year and will begin negotiating their first collective agreement early in 1996. The Human Resources Policy and Procedures Manual was issued to all units in September, 1995 and training was completed on its content.

The Interagency Training Group offered 17 seminars and trained a total of 391 employees, foster parents and volunteers at an average cost of \$37.37 per participant. In 1995, management and social work staff were introduced to the Ontario Child Welfare Training System and are in the process of completing their Individual Training Needs Assessment Questionnaires. Several employees took advantage of the core training offered and spoke highly of the content and modules of this system.

PROTECTION SERVICES AND TRENDS

The demand for protection services increased dramatically in 1995 over 1994. In total, there were 4,409 requests for service in comparison to 3,196 requests in 1994. The major reasons for service requests from the community in order of frequency were:

1. Allegations of Physical Abuse
2. Allegations of Sexual Abuse
3. Parent/Child Conflict
4. Lack of Supervision.

Additionally, the number of children admitted to the care of the Society in 1995 also rose by 9.2% for a total of 334. Of the children admitted to the care of the Society, the most frequent reasons for admissions were:

1. Parent/Child Conflict
2. Physical Abuse
3. Lack of Supervision
4. Emotional Rejection

FAMILY VISITATION CENTRE

The Society's new Family Visitation Centre was officially opened in March of 1995. The Centre, located in the east end of Hamilton, provides a non-threatening environment for supervised visits between children and their parents and siblings. A Visit Coordinator and two Social Work Assistants staff the centre along with the Society's Parent Support Workers. During 1995 the Society supervised 3,095 visits.

OUR PROVINCIAL ASSOCIATION

In 1995 the Ontario Association of Children's Aid Societies (O.A.C.A.S.) launched its Accreditation Program for Children's Aid Societies. Accreditation is poised to form the foundation of a child welfare accountability and best practice system. The work of the Quality Assurance Committee will also be integrated with the accreditation process to ensure the most effective delivery of child welfare services across Ontario.

The O.A.C.A.S. continues to be a strong advocate for the healthy development and protection of children and to make children a priority in allocating our scarce provincial resources.

Under the leadership of the Association, there is also a concerted effort to reduce duplication and streamline accountability mechanisms to increase the amount of time which front-line staff spend in direct contact with clients.

THE FUTURE

In these changing times, the Children's Aid Society of Hamilton-Wentworth has had to cope with annual funding reductions in a creative manner without impairing the quality of services provided to this community. During 1995, the Society also developed a new Strategic Plan that will guide our service delivery for the protection and care of children over the next four years. Based on feedback from our stakeholders, the Strategic Plan was created to focus on five priorities: Communications; Efficiencies; Diversity; Fundraising; and Technology. These directions will see us to the end of this century as we pursue excellence in child welfare.

SPECIAL THANKS

Each year the Children's Aid Society of Hamilton-Wentworth is overwhelmed by the generosity of our community. The commitment to our Society from individuals, businesses, service clubs and foundations, such as the Hamilton Community Foundation, is overwhelming. The support we receive, whether financial or in volunteer hours, helps us continue to provide quality child welfare service to the children and families of Hamilton-Wentworth.

1995 IN REVIEW

FACTS AND FIGURES

- In 1995, there were 4,698 new requests for service made to the Society.
- There were 1,061 reports of child abuse made to the Society. This reflects 433 reports of sexual abuse and 628 reports of physical abuse.
- The Society's After Hours Emergency Staff responded to 3,365 requests for service during 1995.
- A total of 666 children were cared for by the Society in a residential setting in 1995, this is a 4.1% increase over 1994. Of this number, 334 were new admissions to the care of the Society.
- As of December 31st, 1995, there were a total of 127 foster homes opened to the Society. Also, 24 Alternate Care Homes provided part-time relief for the parents of 33 developmentally handicapped children.
- The Crisis Intervention Program provided a total of 4,796 hours of service to 179 families in 1995.
- The Independence Training Program provided a total of 4,517 hours of individualized or group sessions to 152 children and youth in 1995.
- The Summer Adventure Program provided a total of 5,600 hours of service to 474 participants during the summer of 1995.
- The Parent-Aide Program provided a total of 9,318.5 hours of service to families during 1995. An average of 52 families per month received service.
- The Society carried out 4,220.5 hours of supervised visits between children and parents through the Visitation Program. This reflects the participation of 826 families and 3,095 visits.
- The Society's Volunteer Services provided clients with services in the following areas: 16,319 volunteer drives; volunteers provided babysitting for 329 children; 1,800 hours of One-to-One Special Friend Services; and 537 hours of clerical and Case Aide services.
- As of December 31st, 1995 a total of 24 children were placed on adoption by this Society, most were under five years of age. Of these 24 adoptees, 20 were special needs children.
- The Adoption Unit witnessed 60 consents for step parent/relative adoptions in 1995.
- A total of 397 adoption disclosure cases were serviced in 1995.

THE BOARD OF DIRECTORS OF THE CHILDREN'S AID SOCIETY OF HAMILTON-WENTWORTH

1995-1996

OFFICERS

President	Renate Davidson
Past President	Skip Stanbridge
1st Vice President	Peter Schmitt
2nd Vice President	Rosemary Knechtel
Treasurer	Bob Coulter
Secretary	Sylvio Mainville

DIRECTORS

Helen Bell	David Braden*
Ralph Brown	Rob Csorbay
Karen Davis	Bruce Elwood
Glen Etherington*	Todd Graves
Sylvia Kajiura	Lois Kirkby
Harvey Kosherick**	Paul Lakin
Mel Madamba-Wakeham	Tony Matthews
Janis North	John Prentice*
Don Ross*	Helen Thomas
Margaret Tigchelaar	Randy Young

* Regional Appointee

**Resigned

STATEMENT OF REVENUE, EXPENDITURES AND FUND BALANCE

For the year ending December 31, 1995

REVENUE

Province of Ontario	\$ 8,789,644
Regional Municipality	2,009,129
Health and Welfare Canada	256,840
Other Government Grants	150,666
Other Children's Aid Societies.....	59,416
Building Renovation	143,278
Miscellaneous	181,060
	<u>\$ 11,590,033</u>

EXPENDITURES

Salaries and Benefits	\$ 6,489,395
Building Occupancy.....	155,587
Office Expenses	257,039
Staff Training	48,462
Promotion and Publicity.....	32,976
Purchased Services.....	191,866
Transportation	242,901
Boarding Payments	3,305,990
Health and Related Services.....	133,115
Client Personal Needs	499,731
Non-Residential Programs.....	65,713
Client Assistance	14,161
Building Renovation	143,278
Building Relocation	173,916
Miscellaneous	81,792
	<u>\$ 11,835,922</u>
Excess of Expenditure over Revenue	<u>(245,889)</u>

FUND BALANCE

Fund Balance, beginning of year as previously reported	\$ 185,100
Adjustment of prior year's grant revenue	30,874
	<u>\$ 215,974</u>
Excess of Expenditure over Revenue	<u>\$ (245,889)</u>
Fund Balance (Deficit) December 31, 1995	<u>\$ (29,915)</u>

AUDITORS:

Doane Raymond

An audited statement of the Society's financial operations for the year 1995 is available at the Society's office upon your request.

1995 DONOR LIST

Our sincere thanks goes to the following donors who so generously contributed to the Society's fund raising efforts during 1995. All proceeds were forwarded to the Children's Fund. (The Children's Fund provides assistance to send children to Summer Camp, help families at Christmas time and support agency programs for children and youth.)

GIFTS TO \$99.00

Dr. John G. Attridge	Mr. Edwin W. Johnson
Rev. & Mrs. T.M. Bailey	Mr. & Mrs. Kenneth Johnson
Mr. & Mrs. Silvano Baldin	Mr. & Mrs. James Johnston
Dr. T.J. Barlow	Mrs. P.M. Judd
Mr. & Mrs. Renato Bertuzzi	Mr. & Mrs. Rodney Kenner
Dr. E.M. Biagioni	Robert Land School, Flower and Gift Fund
Ms. Cecilia Bisutti	Ms. Sonya Leblanc
Ms. Eleanore E. Book	Elda Lenarduzzi
Mr. John B. Carruthers	Ms. Teresa Lendarduzzi
Mr. L.H. Chater	Dr. & Mrs. A.L. Lesser
Coppley, Noyes & Randall Ltd.	Alain Libert
Ms. Ann Cureton	Ms. Kathleen M. Lyne
Mr. & Mrs. Dick DeKleine	Ms. Margaret Mackenzie
Ms. Justine DeTullio	Employees Mackenzie Financial Corp.
Ms. Linda Devellano	Mr. & Mrs. Don Maga
Mr. Frank Drieman	Mr. W.J. Malcolm
Ernst & Young Chartered Accountants	Mr. Francesco Martinello
Dr. C.E. Evans	Mr. & Mrs. William J. McCallion
Dr. Joseph Falletta	Mr. W. Murray McCulloch
Mrs. Helen Ferguson	Mr. Webster H. McFarland
Mrs. Gwynneth Ford	Mrs. Catherine McLay
Mrs. Erminia Fornasier	Mrs. Kristina Mihajlovic
CAS Foster Parent Association	Mrs. Dorothy E. Mildon
Ms. Lisa Gabriele	Mr. Jerry Monczka
Ms. Lori Gabriele	Ms. Auldeen Montoux
Mr. & Mrs. Richard Ghent	Mr. J.H. Moore
Miss Mary E. Grafton	Ms. Ann Morlok
Ms. Kathy Gravesande	Mr. D. Gordon F. Morton
Ms. Brenda Halkyard	Mr. Mike Myers
Mr. Steve Hart	Dr. E.R. Naganobu
Mr. Morgan Haskett	Dr. Eric W. Nancekivell
Ms. Mary Hobbs	Mr. & Mrs. Luciano Nardi
Mr. & Mrs. John Hutton	Mr. & Mrs. B. Nardini
Mr. Emmanuel Ingrassia	Mr. Barry O'Brian
Mr. Calvin W. Jaeger	O.E.S., Binbrook Chapter #117
Mr. Peter Jensen	Mr. & Mrs. J. Oliver
John Crane Canada Inc.	

Our People Fund
Mr. Douglas B. Page
Mr. & Mrs. John Pamplin
Ms. Linda Panter
Mr. James R. Patterson
Peninsula Youth Centre
Mr. Graham Petrie
Mr. & Mrs. Ron Picklyk
Mr. H.A. Pryce
Mr. Bud Richardson
Mr. & Mrs. Vincent Riso
Mr. & Mrs. David Robertson
Mr. James M. Ross
Mr. & Mrs. Jim Rupay
Mr. James H. Russell
Mr. & Mrs. Joseph Sams
Miss Margaret Saunders
Ms. Elizabeth Scarlett
Mrs. Laura J. Scott
Mrs. Mary Ann Seldon
Mr. William Shea
Miss Kathryn Sheehan
Mr. Sidney Shumacher

Mrs. C. Janice Simser
Mr. & Mrs. Ross Skuse
Mr. & Mrs. Peter Soster
Mrs. L. Spittles
Dr. J.G. Stapleton
United Steelworkers of America, Loc. 6868
Ms. Norma Stonehouse
Lt.Col. Luther Tarbox & Mrs. Betty Tarbox
Mr. & Mrs. Dan Thomson
Miss Elizabeth Tilson
Toyota Motor Manufacturing Canada Inc.
Mr. & Mrs. Larry Travers
Mr. Eric Turcan
United Steel Workers of America, Local 6049
Mr. Ray Valskis
Mr. & Mrs. Martin van Oosten
Mr. & Mrs. Edward Viola
Mr. & Mrs. Romolo Vivolo
Winona Children's Centre
Chris Winegardener
Mr. & Mrs. Sergio Zecchini
Mr. Hal Short

GIFTS FROM \$100 TO \$499

Mr. & Mrs. William Beatty
Frank Butty Ltd.
Comstock Canada, Mechanical Contractors Assoc.
Council for Exceptional Children, Chapter 289
Mr. & Mrs. Gordon H. Dean
Mr. & Mrs. Jack Finlay
Hercules Canada Inc.
Mrs. Irene Hunter
Mr. Justice & Mrs. Colin S. Lazier
Roy Leggat Ford
Dr. & Mrs. John G. MacIennan
Ms. Kathleen R. Mathews

Miss Lorraine McFadden
Mechanical Contractors Association Hamilton
Mrs. Margaret Merrill
Mr. & Mrs. Cyril and Hazell Nudds
Mr. Alan Hoare, Orthopaedic Services
Mr. David Phillips
Rhythm Rob's
Dr. & Mrs. Hugh & D. Richmond
Mr. A. Wallace Smith
Mr. & Mrs. Geoffrey Taylor
Wishing Well - Canada Trust Staff Charity

GIFTS FROM \$500 TO \$999

The H.G. Bertram Foundation

Hamilton Academy of Veterinary Medicine

GIFTS \$1,000 & OVER

Canadian Imperial Bank of Commerce
The Hamilton Foundation

Hamilton General Hospital, Nutrition Serv. Dep.
Mr. Terry Yates

GIFTS \$10,000 & OVER

The Edith H. Turner Foundation

BEQUEST DONATIONS

Estate of James P. Andrews

Estate of Eileen P. Gambell

Estate of Reydon Sherry

Estate of Madeleine Westland

GIFTS IN KIND

A & W, Eastgate Square

A & W, Centre Mall

Accurate Dart Company

Ancaster Old Mill Inn

Angela's Craft Centre, Dundas

At Your Fingertips

The Bank Of Montreal

The Barn Fruit Markets

Beka International Hair Studio

Big V Drug Store, 1050 Upper Gage Avenue

Big V Drug Stores, Head Office

Black Brothers Auto Electric

Blockbuster Video, 685 Queenston Road

Blue Line Taxi

Mrs. May Buchanan

Mr. Kent Buchanan

Bulk Barn, Eastgate Square

Bulk Barn, Centre Mall

Buns Master Bakery, Nebo Road

Mrs. Marlene Butler

Canadian Tire Pit Stop, Centre Mall

Canadian Tire Store, Centre Mall

Rosella Carobelli & Friends

Catholic CAS of Hamilton-Wentworth

CHML/Y-95 Classic Rock

Coles The Book People, Limeridge Mall

Colortron Photo Services

Cookies By George, Eastgate Square

Day Night Pharmacy, Stonechurch Road East

Donut Diner, 1116 Upper Sherman

Mr. Jay Dumouchel

Eastgate Ford Sales & Service Co.

Eaton's, Limeridge Mall

Eatons, Eastgate Square

Energy 108

Entertainment Publications

Flamborough Hills Golf Club

Fortino's Supermarkets, Head Office

Fortino's Supermarkets, Eastgate Square

G.W. Thompson Pawnbrokers & Jewellers Co. Ltd.

Glen Farms Herbs & Preserves Inc.

Grand & Toy, Centre Mall

Great Big Theatre Company

Hamilton Mountain Bowl

Hamilton Appliance Centre

Hamilton Bailiff Services

Hamilton Hobby

Harvey's Restaurant, 724 Queenston Road

Harvey's Restaurant, 980 Upper James Street

Hercules Canada Inc.

Hewitt's Dairy

Highland Garden Centre

I.D.A., 1050 Paramount Drive

Industrial Family Credit Union, 1005 King St. E.

Industrial Family Credit Union, 132 Melvin Avenue

Jumbo Video, Upper James Street

Kentucky Fried Chicken, Limeridge Mall

Kentucky Fried Chicken, 716 Main Street East

Kentucky Fried Chicken, 706 Queenston Road

LaCantina Ristorante Italiano

LaCosta Restaurant

Lewiscraft, Limeridge Mall

Little Caesar's, Upper Ottawa Street

Little Caesar's, Fenworth Plaza

LoPresti's at Maxwell's

Lord Byron's Steak & Seafood House

Martin's Steakhouse

McDonald's, 665 Upper James Street

McDonald's, Highway #8, Stoney Creek

Mr. and Mrs. Mescal

Mrs. Marianne Mihailovich

Mike's Submarines, Upper Gage Avenue

Mike's Submarines, Fennell Avenue East

Mike's Submarines, 561 Queenston Road

Mister Beer "U" Brew, 1143 Upper Ottawa Street
MMMuffins, Centre Mall
Mohawk Flowers & Gardens
Montana's Cookhouse
Morrison Ice Ltd.
Moyer's, Limeridge Mall
Mr. Submarine, 1004 Upper James Street
Mr. Submarine, 732 Queenston Road
National Hockey League
Nicks Paramount Bakery
Northern Reflections, Limeridge Mall
Office Place, 640 Queenston Road
Oldies 1150-K103 FM
Opti-Mrs. Club of Carlisle
Mrs. Oughten
Pane Del Sole Italian Bakery
Pepsi
Pharma Plus, Eastgate Square
Pizza Hut, 1119 Fennell Avenue East
Pizza Hut, 879 Upper James Street
Popsicle Industries Ltd.
Procter & Gamble Inc.
Queenston Chev-Olds
Rainbynas Apartments Seniors
Mr. Christopher Randall
Roma Bakery, Hamilton
Roma Bakery, Stoney Creek
The Rotary Club of Hamilton Mountain
Ms. Jaqueline Rouben
The Royal Bank, Gray's Road & Highway #8
The Royal Bank, Centre Mall
S.C.D.A., Hamilton
Sackville Hill Ukelele Band
Sam The Record Man, Eastgate Square
Samuel's Family Restaurant
Ms. Kim Scott
Sears Canada Inc., Centre Mall
Sears Canada Inc., Limeridge Mall
Setay Holding Limited

Shira's, Limeridge Mall
Smith Book Stores, Centre Mall
Smith-McKay Florist
Snap-On-Tools
Southbrook Golf & Country Club
St. George's Benevolent Society
Stoney Creek Funeral Home
Sunshine Bread Company
Surplus Plus
Taco Bell, 959 Upper James Street
Taylor Chrysler Dodge
Ms. Shelly Thibeault
Tim Horton's, 570 Upper Ottawa Street
Tim Horton's, 706 Queenston Road
Tim Horton's, 770 Concession Street
Tim Horton's, 952 Fennell Avenue East
Tim Horton's, 129 Queenston Road
Tim Horton's, Main & Wentworth
Tim Horton's, Sparton Mall, Stoney Creek
Twentieth Century Fox
U.A.P. Inc.
Undermount Dining Room & Tavern
Valdi Food
Video 99, 1050 Paramount Drive
Visage Cosmetics, Limeridge Mall
Voortman's Cookies
W.E. Davies Opticians
Wal-Mart, Eastgate Square
Walker's Chocolates
West Town Bar & Grill
Westbrook Floral
The Whippetree, Limeridge Mall
White Rose Crafts & Nursery Sales
Master Jamie Williams
Wrap It Up, Centre Mall
Your Bakery
Zarky's
Zeller's Inc., Queenston Road
Zeller's Inc., County Fair Plaza



Mission Statement

In the best interests of children, the Children's Aid Society of Hamilton-Wentworth is committed to their protection and well-being while supporting the autonomy and integrity of the family.



THE CHILDREN'S AID SOCIETY OF HAMILTON-WENTWORTH

143 Wentworth Street South, P.O. Box 1170, Depot 1, Hamilton, Ontario L8N 4B9

Phone: (905) 522-1121 Fax: (905) 572-6465